

JOEL KIZITO MUTUMPE

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SUMMARY

A driven, bilingual, and results-oriented individual pursuing a Bachelor's degree in Entrepreneurial Leadership with a solid sales and customer service foundation. My expertise in managing client relationships and logistics effectively makes me well-suited for the Sales Agent position at Monica General Business.

EDUCATIONAL BACKGROUND

African Leadership University - Kigali, Rwanda

2024-2027

BSc (Hons) Entrepreneurial Leadership

Relevant Coursework:

- Reflective Thinking, E-LAB, SDL, Consent at ALC/U, Stakeholder Exposure Coaching Program with a GPA of 4.58.

PROFESSIONAL WORK EXPERIENCE

Evelyn Store - Kigoma, Tanzania

2019-2020

Sales Agent

- Worked on logistics for shipping clothes and food items.
- Served as a point of contact between our business and the customers.

Alex Electronics - Kigoma, Tanzania

2014-2018

Technician

- Diagnosed and repaired over 100 cell phones, performed computer maintenance, including Windows operating system installations, and interacted with customers to understand and resolve their issues.

SKILLS

Computer:

- Proficient in Microsoft Word, PowerPoint, Google Apps,
- Beginner-level website development with HTML and CSS
- Computer and phone maintenance

EXTRACURRICULAR ACTIVITIES

Course Certificate:

- The University of Sydney: Innovation Through Design: Think, Make, Break, Repeat
- IBM.: Solving Problems with Creative and Critical Thinking
- ALX: Artificial Intelligence Career Essentials
- The University of Colorado Boulder: Developing a Systems Mindset
- The University of Cape Town: Building Fintech Startups in Emerging Markets

INTERESTS

- Graphics Design
- Christian Songs
- Food Security
- Negotiation Skills
- Counseling
- Watching News
- Data Analysis
- Telecommunication
- Water Management

LANGUAGES

- English-Intermediate
- Kiswahili-Native
- French -Fluent

